

September 19, 2008

ADDENDUM No. 1

To

REQUESTS FOR PROPOSAL

For

NETWORK, HARDWARE & SOFTWARE MAINTENANCE SERVICES

For the

SCHOOL CONSTRUCTION PROGRAM

ISSUED SEPTEMBER 10, 2008

By

THE NEW JERSEY SCHOOLS DEVELOPMENT AUTHORITY

Due Date: September 26, 2008

A. FIRMS INTENDING TO PROPOSE

List Attached.

B. TIMELY SUBMITTED ELECTRONIC QUESTIONS, AND NJSDA ANSWERS

B.1 Question: Is there a previous contract? What was the cost?

Answer: Yes. The contract value is approximately \$45,000 quarterly for maintenance services plus the costs of ULP services invoiced monthly.

B.2 Question: Who is the current vendor servicing your equipment?

Answer: ISS Solutions

B.3 Question: What is the WAN environment? (ATM, Frame Relay?)

Answer: SDA is in the process of upgrading from a T1 P-P to a DS3 P-P between Trenton and Newark. Trenton 1 West to Trenton 32 Front is connected via a Wireless Bridge. Internet offload is accomplished via a set of bundled T1 circuits.

B.4 Question: Is there a current Visio diagram?

Answer: Yes.

B.5 Question: What is the carrier?

Answer: Verizon for the existing T1 P-P and AT&T for the new DS3 circuit. Additionally SNIIP provides T1s for Internet offload.

B.6 Question: Are the servers under warranty?

Answer: Some servers are under warranty while others are not. Please see attached spread sheets containing model and serial numbers.

B.7 Question: How many servers at each site?

Answer: Trenton Corporate location 50 (37 Production and 13 Development & Testing servers), Trenton RO 2 Servers, Newark 12 (2 Production and 10 Disaster Recovery servers)

B.8 Question: What are the server roles?

Answer: Servers provide a variety of tasks including but not limited to: File Sharing, Application, database, Internet Email and Security Monitoring.

B.9 Question: What are the versions' of the OS of the servers?

Answer: SDA has both Windows 2000, 2003 as well as a single Novell Netware 6.5 servers.

B.10 Question: What applications installed on each server?

Answer: SDA has a variety of server based applications including MS SQL 2000, SQL 2005, SQL Base, MS Access, Primavera Contract Manager, Custom Databases, Citrix Presentation Server, Citrix Gateway Server, Web Services (Tomcat, Apache and IIS), and MS Office installed. See attached spread sheet.

B.11 Question: What version of Group Wise is being used?

Answer: GroupWise 7.0 is currently installed but SDA will continue to utilize future releases through the product life cycle.

B.12 Question: What version of Novel Zen works is being used?

Answer: Zen works 8.0 is currently installed but SDA will continue to utilize future releases through the product life cycle.

B.13 Question: Do they need SQL administrator?

Answer: No.

B.14 Question: What is the version of Citrix presentation server?

Answer: Citrix PS 4.5 is currently installed but SDA will continue to utilize future releases through the product life cycle.

B.15 Question: What applications are published through Citrix?

Answer: All internally used SDA applications including the MS Office Suite, GroupWise, Great Plains, Security System, and other proprietary applications.

B.16 Question: How many users are currently using Citrix?

Answer: Approximately 50 to 75 use Citrix on any day.

B.17 Question: Who is responsible for the tape rotation?

Answer: SDA Staff is responsible for tape rotation.

B.18 Question: Are tapes being sent off-site?

Answer: Yes.

B.19 Question: What version is Backup Exec?

Answer: BU exec version 12 is currently installed but SDA will continue to utilize future releases through the product life cycle.

B.20 Question: What version of Symantec Anti-Virus is being used? Is there a central administration server?

Answer: SAV version 10 is currently installed but SDA will continue to utilize future releases through the product life cycle. Yes, there is a central management server.

B.21 Question: How many desktops, laptops and printers at each location?

Answer: See attached spread sheets.

B.22 Question: Do the printers have a maintenance agreement?

Answer: The Printers are currently covered under the existing HWM contract with ISS Solutions. It is expected that the SDA printers noted in the Scope of Services will be included in this new agreement.

B.23 Question: Any remote access, VPN support needed? If so, how many users are there?

Answer: No.

B.24 Question: What type of phone system is currently being used? (VOIP, PBX, Centrex?)

Answer: SDA utilizes the NJ State Phone system which is not included in this engagement.

B.25 Question: Are there any Wireless Access Points? If so, how many?

Answer: No, there is presently no wireless access points provided into SDA production network

B.26 Question: Is the network segmented with VLAN'S? How many?

Answer: Yes, Approximately 12 V-LAN's.

B.27 Question: Is there a network electronic inventory for each site?

Answer: Yes.

B.28 Question: When are the current network electronic contracts up?

Answer: The existing contract expires on December 31, 2008.

B.29 Question: How many users at each site?

Answer: Trenton 1 West State Street is approximately 200, Trenton 32 Front Street is approximately 50, and Newark is approximately 50. That being said, Many SDA staff report to different offices each day.

B.30 Question: How many SDA IT resources currently exist at each site? What are there responsibilities?

Answer: SDA IT staff is centralized in Trenton and is comprised of 4 System Administrators, 3 Help Desk, 4 Programmers and 1 SQL DBA.

B.31 Question: Do you want to utilize bidders Help Desk 800 number for Level 1 support?

Answer: No.

B.32 Question: Do you want bidders Level 2 desktop support on-site full-time? If so, are responsibilities shared between bidders and SDA employees?

Answer: No. SDA is not requesting on-site full time level 2 desktop support services.

B.33 Question: When hardware is needed to fix laptop/desktop/printer/projector/server, how do we bill for that. Will that be in a separate invoice?

Answer: Proposals should include the cost of parts, labor and travel.

B.34 Question: When software is needed to fix laptops/desktops/servers, how do we bill for that software?

Answer: This contract does not include the cost of software. SDA currently maintains agreements with it's software vendors which includes perpetual rights to utilize products on each laptop, desktop and server.

B.35 Question: For all of the HP products that are called out in the exhibits, can you please supply the product number?

Answer: SDA Tracks Product Serial numbers. See Attached Serial number listing.

B.36 Question: Is NJSDA open to additional services that are not included in the current services listed?

Answer: No.

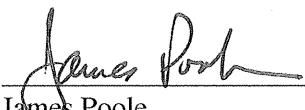
B.37 Question: How would a firm factor that price into the costs sheet you included with the RFP?

Answer: See response to item 36.

B.38 Question: Would a firm forward service descriptions, articles and testimonials to your attention?

Answer: See response to item 36.

Please, there shall be absolutely no contact between our staff and you.

Issued by: 
James Poole
Senior Director
Procurement & Contract Services

Issued: September 19, 2008

**ATTACHMENT A
FIRMS INTENDING TO PROPOSE**

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Tymor Technologies Fred Zajac 215-240-6795 ext 13 fzajac@tymortech.com	

S/N	Comp_Type	Location
USU3510CKX	Desktop	Newark
USU3510CHC	Desktop	Newark
USU3510CG6	Desktop	Newark
MXL6340D3N	Desktop	Newark
MXL634072N	Desktop	Newark
MXL6340D13	Desktop	Newark
MXL634072C	Desktop	Newark
MXL6300JDT	Desktop	Newark
MXL6340D31	Desktop	Newark
MXL63406SM	Desktop	Newark
MXL63406W8	Desktop	Newark
MXL6340D24	Desktop	Newark
MXL634072J	Desktop	Newark
MXL634072R	Desktop	Newark
MXL6340D2G	Desktop	Newark
MXL63406TZ	Desktop	Newark
MXL634072S	Desktop	Newark
MXL63406KG	Desktop	Newark
MXL63406W4	Desktop	Newark
MXL63406TL	Desktop	Newark
MXL634072P	Desktop	Newark
MXL6340D3K	Desktop	Newark
MXL6330TMT	Desktop	Newark
MXL6340D5V	Desktop	Newark
MXL6380NB8	Desktop	Newark
MXL6380NBN	Desktop	Newark
MXL6380N96	Desktop	Newark
MXL6380NBP	Desktop	Newark
MXL6380NBF	Desktop	Newark
MXL63406W7	Desktop	Newark
MXL6380NC3	Desktop	Newark
MXL6380NCG	Desktop	Newark
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MXL6380P3R	Desktop	Newark
MXL6380NB6	Desktop	Newark
MXL6340721	Desktop	Newark
MXL6380N97	Desktop	Newark
MXL63406JW	Desktop	Newark
MXL6380NBR	Desktop	Newark
MXL63406GX	Desktop	Newark
MXL6380NC8	Desktop	Newark
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MXL6340D1Z	Desktop	Newark
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MXM720004C	Desktop	Trenton
MXM720003Z	Desktop	Trenton
MXM71202HH	Desktop	Trenton
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2UA74500CX	Desktop	Trenton
MXM71202HH	Desktop	Trenton
MXM720003Y	Desktop	Trenton

2UA74105SP	Desktop	Trenton
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Number of Desktops	312
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S/N	Comp_Type	Workstation Location
CNU6311JSB	Laptop	Newark
CNU71719P2	Laptop	Newark
CNU7421CSX	Laptop	Newark
CNU7421CT5	Laptop	Newark
CNU7421CTT	Laptop	Newark
CNU7421CV3	Laptop	Newark
CNU7421CV8	Laptop	Newark
CNU7421DJ3	Laptop	Newark
CNU7421DNP	Laptop	Newark
CNU7421ZZ3	Laptop	Newark
CNU7421CSJ	Laptop	Newark
CNF3352F1Y	Laptop	Trenton
CNF42915XZ	Laptop	Trenton
CNU55102H3	Laptop	Trenton
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CNU55102T4	Laptop	Trenton
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CNU6311JNF	Laptop	Trenton
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CNU71719NL	Laptop	Trenton
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CNU7421DKM	Laptop	Trenton
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CNU8100RP0	Laptop	Trenton
CNU8100RT4	Laptop	Trenton
CNU8100TGK	Laptop	Trenton
CNU8100TS1	Laptop	Trenton
CNU8100TS6	Laptop	Trenton
MXL634072C	Laptop	Trenton
CNU7421BPQ	Laptop	Trenton
Number of Laptops		110

Product	Type	Serial Number
HP Color Laserjet 3800	Network Printer	CNRCH25837
HP Color Laserjet 4600	Network Printer	JPDKF39214
HP Color Laserjet 4600	Network Printer	JPCKB32152
HP Color Laserjet 4600	Network Printer	JPFAB09684
HP Color Laserjet 4650	Network Printer	JPCAB00541
HP Color Laserjet 4650	Network Printer	JPCAD02516
HP Color Laserjet 4700	Network Printer	JPRLB36591
HP Color Laserjet 4700	Network Printer	JPRLB41117
HP Color Laserjet 4700	Network Printer	JPGLB03622
HP Color Laserjet 5500	Network Printer	JPSC7B10C9
HP Color Laserjet 5500	Network Printer	JPHR006337
HP Color Laserjet 5500	Network Printer	JPSC7BJ012
HP Color Laserjet 5500	Network Printer	JPSC7BJ00S
HP Color Laserjet 5500	Network Printer	JPGR000669
HP Color Laserjet 5500	Network Printer	SJPHR006337
HP Color Laserjet 8550	Network Printer	JPMB022029
HP Laserjet 4200	Network Printer	USGNP36514
HP Laserjet 8150	Network Printer	JPBLM53837
HP Laserjet 8150	Network Printer	JPBLM53865
HP Laserjet 8150	Network Printer	JPBLM53871
HP Laserjet 8150	Network Printer	JPBLM55462
HP Laserjet 8150	Network Printer	JPBLM55622
HP Laserjet 8150	Network Printer	JPBLM61671
HP Laserjet 8150	Network Printer	JPBLM75340
HP Laserjet 8150	Network Printer	JPBLM75976
HP Laserjet 8150	Network Printer	JPBLM75978
HP Laserjet 8150	Network Printer	JPDLR79369
HP Laserjet 8150	Network Printer	JPDLR24714
HP Laserjet 8150	Network Printer	JPDLR24715
HP Laserjet 8150	Network Printer	JPDLR31783
HP Laserjet 9050	Network Printer	JPRL788053
HP Laserjet 9050	Network Printer	JPRL788054
HP Laserjet 9050	Network Printer	JPRL78R0F4
HP Laserjet 9050	Network Printer	JPFL73F09N
HP Laserjet 9050	Network Printer	JPFL75Z054
HP Laserjet 9050	Network Printer	JPRL7BR03H
HP Laserjet 9050	Network Printer	JPRL78H0GN
HP Laserjet 1320N	Personal Printer	CNHC65S0TH
HP Laserjet 1320N	Personal Printer	CNHC65S0TR
HP Laserjet 1320N	Personal Printer	SCNHC5CH3H9

HP Laserjet 1320N	Personal Printer	CNH6C65S0SJ
HP Laserjet 1320N	Personal Printer	CNH6C65S0TQ
HP Laserjet 1320N	Personal Printer	CNH6C55Y0H9
HP Laserjet 1320N	Personal Printer	CNH6C65S0TL
HP Laserjet 1320N	Personal Printer	SCNH6C5C31G8
HP Laserjet 2015DN	Personal Printer	CWB9M13487
HP Laserjet 2015DN	Personal Printer	CNB9M13486
HP Laserjet 2015DN	Personal Printer	CNB9M13489
HP Laserjet 2015DN	Personal Printer	CNB9M13498
HP Laserjet 2015DN	Personal Printer	CNB9M13490
HP Laserjet 2200DN	Personal Printer	CNGRH27815
HP Laserjet 2200DN	Personal Printer	JPDGG21436
HP Laserjet 2200DN	Personal Printer	JPGGR27683
HP Laserjet 2200DN	Personal Printer	CNGRG91282
HP Laserjet 2300DN	Personal Printer	CNBDC94850
HP Laserjet 2300DN	Personal Printer	CNBDB80585
HP Laserjet 2300DN	Personal Printer	CNBD861559
HP Laserjet 2300DN	Personal Printer	CNBGG03209
HP Laserjet 2300DN	Personal Printer	CNBF67448
HP Laserjet 2300DN	Personal Printer	SCN6BCF05869
HP Laserjet 2300DN	Personal Printer	CNBGB95317
HP Laserjet 2300DN	Personal Printer	CNBDC73839
HP Laserjet 2300DN	Personal Printer	CNBDB67814
HP Laserjet 2300DN	Personal Printer	CNBDC77410
HP Laserjet 2300DN	Personal Printer	CNBGG69745
HP Laserjet 2300DN	Personal Printer	CNBDB72754
HP Laserjet 2300DN	Personal Printer	CNBGG69230
HP Laserjet 2420DN	Personal Printer	CNGK6B66204
HP Laserjet 2420DN	Personal Printer	CNGKB72173
HP Laserjet 2500	Personal Printer	CNGDB08140
HP Laserjet 3030	Personal Printer	CNBMO39503
HP Laserjet 3030	Personal Printer	CNBMO19431
HP Laserjet 3055	Personal Printer	CNRK262070
HP Laserjet 3055	Personal Printer	CNRK262080
HP Laserjet 3055	Personal Printer	CNBJ055480
HP Laserjet 3055	Personal Printer	CNBJ164376
HP Laserjet 3055	Personal Printer	CNRK262080
HP Laserjet 3055	Personal Printer	CNRK170156
HP Laserjet 3055	Personal Printer	CNRK716615
HP Laserjet 3055	Personal Printer	CNRK716610

HP Laserjet 6p	Personal Printer	USCD105013
HP Designjet T1100ps 44 Inch	Plotter	SMY7813CO11
HP Laserjet 800 Plotter printer	Plotter	SG21A32022
HP Laserjet 800 Plotter printer	Plotter	SG2BA3102N
HP Laserjet 800 Plotter printer	Plotter	SG32D32019
HP Laserjet 800 Plotter printer	Plotter	SG3775205T
Network Printer	37	
Plotter	5	
Personal Printer	44	
Running Total:	86	

Desktop	Model	Purchase Date
3	HP xw 8400	September-07
2	HP xw 8400	April-07
30	DC5100 MT	September-06
15	DC5100 MT	May-04
10	HP d330	May-04
25	HP DC5700	November-08
25	HP DC5700	October-07
25	HP DC5700	September-07
25	HP DC5700	August-07
25	HP DC5700	July-07
25	HP DC5700	May-07
50	HP DC5700	April-07
25	HP DC5700	December-06
25	HP DC5700	December-06
1	HP dc7700 Small Form Factor	April-07
1	HP dc5700 Small Form Factor	August-07
312	Total Desktop	

Laptop	Model	Purchase Date
2	HP nx9010 (DG078A)	December-04
14	HP nx6110 (PZ065UA)	August-06
15	HP nx6310 (PZ902UA)	September-06
10	HP nc6320 (RN437AW)	May-07
50	HP 6710b (RM342UT)	November-07
15	HP 6710b (RM342UT)	March-08
4	HP 6710b (RJ459AV)	October-07
110	Total Laptops	

Network Printer	Model	Purchase Date
1	HP LaserJet 4200	May-04
12	HP LaserJet 8150	May-04
1	HP LaserJet 8150	January-06
7	HP LaserJet 9050	November-07
1	HP LaserJet Color 3800	May-06
2	HP LaserJet Color 4600	May-04
3	HP LaserJet Color 4650	May-04
2	HP LaserJet Color 4700	December-06
1	HP LaserJet Color 4700	February-06
2	HP LaserJet Color 5500	May-04
4	HP LaserJet Color 5550	November-07
1	HP LaserJet Color 8550	May-04
37	Total Network Printers	

Personal Printer	Model	Purchase Date
1	HP LaserJet 6p	May-04
5	HP LaserJet 1320	June-06
3	HP LaserJet 1320	November-05
5	HP LaserJet 2015	September-07
4	HP LaserJet 2200	May-04
13	HP LaserJet 2300	August-04
2	HP LaserJet 2420	August-05

2	HP LaserJet 3030	July-04
4	HP LaserJet 3055	March-08
2	HP LaserJet 3055	February-08
2	HP LaserJet 3055	September-06
1	HP LaserJet Color 2500	May-04
44	Total Personal Printer	

Plotters	Model	Purchase Date
4	HP DesignJet 800	May-04
1	HP Design T1110	Nov-07
5	Total Plotters	

Workstation ID	Comp_Type	Location	Server Purpose
2UX70635H	Server	Trenton - 1 West	GW Archives
6X1CDYSZD08G	Server	Trenton - 1 West	Security Building
B84AD9VS61WS	Server	Newark	SQL 2005
D234JZG2F064	Server	Trenton - 1 West	GW Fax and SAV
D234JZG2F146	Server	Trenton - 1 West	Netware 6.5
D252KJN2D062	Server	Trenton - 1 West	GW Messenger/Zenworks
D302LDN1D279	Server	Trenton - 1 West	GroupWise
D302LDN1D387	Server	Trenton - 1 West	Citrix
D302LDN1D396	Server	Newark	Citrix
D302LDN1D398	Server	Trenton - 1 West	GW Mail Web Server
D302LDN1D477	Server	Trenton - 1 West	Citrix Gateway
D302LDN1D507	Server	Newark	Web Apps Server
D302LDN1D543	Server	Trenton - 1 West	Web Server
D334LDN1H577	Server	Newark	GroupWise
D334LDN1H625	Server	Trenton - 1 West	Web and DB 2005 Server
D335LDN1H515	Server	Newark	File Server
D338LDN1H890	Server	Trenton - 1 West	PatchLink
D339LDN1J011	Server	Trenton - 1 West	File Server
D341LDN1H631	Server	Trenton - 1 West	Backup Server BU Express
D351LDN4H677	Server	Trenton - 1 West	FTP Server
D351LDN4H766	Server	Trenton - 1 West	Web Server
D351LDN4H772	Server	Trenton - 1 West	SQL 2000
EA6JMND23N	Server	Trenton - 1 West	Development File Server
EA6KMND23N	Server	Trenton - 1 West	SQL 2000 Replication
EA6LMND23N	Server	Trenton - 1 West	web Server
EA82MND23N	Server	Trenton - 1 West	SQL 2000
EA83MND23N	Server	Trenton - 1 West	SQL 2000
EA84MND23N	Server	Trenton - 1 West	AD, DHCP and DNS
EA85MND23N	Server	Trenton - 1 West	Development File Server
EA86MND23N	Server	Trenton - 1 West	SQL 2000
EBDCLDN72D	Server	Trenton - 1 West	IIS, SQL and SQLbase
EMLHMV25D	Server	Trenton - 1 West	Backup Server BU Exec V12
US12425121	Server	Trenton - 1 West	Development Web Server
US12425122	Server	Trenton - 1 West	Development SQL 2000
US12425126	Server	Trenton - 1 West	Web Server
US12425136	Server	Trenton - 1 West	web Server
US14341481	Server	Trenton - 1 West	SQL Server
USE539B4P6	Server	Newark	AD and File Server
USE539N1BK	Server	Trenton - 1 West	AD and MSDSS
USE539N4NT	Server	Newark	File Server
USE539N4P5	Server	Trenton - 1 West	Web App and DB Development
USE539N8VX	Server	Newark	File Server
USE539N8VZ	Server	Trenton - 1 West	Citrix Presentation Server
USE539N8XF	Server	Trenton - 1 West	Citrix Presentation Server
USE539N8XG	Server	Trenton - 1 West	GW Archives
USE540N201	Server	Newark	Web Server
USE540N202	Server	Trenton - 1 West	File Server
USE540N203	Server	Newark	SQL 2000
USE540N204	Server	Trenton - 1 West	Web Server
USE601N0NB	Server	Trenton - 1 West	Web Apps Server
USE601N61Q	Server	Trenton - 1 West	Citrix License

USE639NDTK	Server	Trenton - 1 West	Citrix Presentation Server
USE639NDTL	Server	Trenton - 1 West	Citrix Presentation Server
USE651N7Q6	Server	Trenton - 1 West	IIS and SQL
USE651N7Q7	Server	Trenton - 1 West	Development SQL 2000
USE6O1NONC	Server	Trenton - 1 West	SQL 2005
USE743N4T0	Server	Trenton- 32 front St	Groupwise
USE743N4T1	Server	Trenton- 32 front St	AD/SAV/Backup
USE743NGJ1	Server	Trenton - 1 West	SQL 20005
USE752N6PH	Server	Trenton - 1 West	SQL Base
X0T5LDN43J	Server	Trenton - 1 West	Blackberry